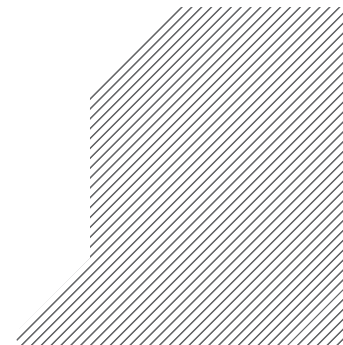


# 05

myki pass

---

# myki pass



## What is a myki pass?

A myki pass is an authority to travel within a zone or range of zones for a period of time. A myki pass for 7 days or any number of days from 28 to 365 can be loaded onto a myki.

A myki pass will be activated the first time a customer uses their myki to travel within a zone for which the pass is valid, and will be valid for the full number of days purchased, commencing on the day of first touch.

Only one pass may be active at a time, although two passes may be stored at any one time on a single myki. For example, a new pass can be purchased before the expiry of an existing pass, which will be activated at first touch on (in a zone for which the pass is valid) after the expiry of the existing pass.

If the customer wants to change the zone(s) for which the pass is valid before the pass expires, they can apply for a replacement pass at the Flinders Street Station Master's Office, staffed V/Line stations or the MetShop. See chapter 7 for further information.

A myki can store myki money (a dollar amount), a myki pass (travel days) or both.

For information about myki money see chapter 4.

**Important Note:** No refunds will be given if an anonymous myki is lost or stolen, even if the myki was paid for by credit card or EFTPOS. Customers using myki passes are strongly encouraged to register their myki to protect against loss. Registering a myki is free and can be done by visiting [myki.com.au](http://myki.com.au), calling 13 myki (13 6954) or completing a registration form available from any staffed railway station, selected myki retailers and the MetShop and posting it to the myki forms processing bureau.

## Where to purchase a myki pass

When the new ticketing system is fully implemented, a myki pass will be able to be loaded at the following locations using the payment methods shown:

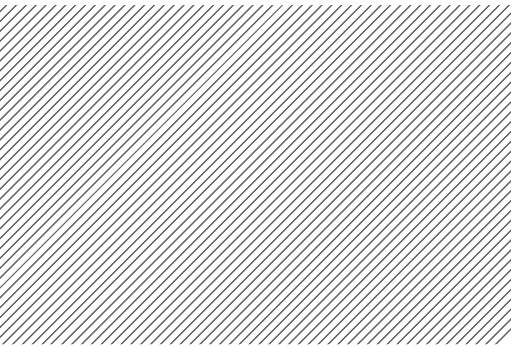
LOCATION	PAYMENT METHODS:			
	NOTES	COINS	EFTPOS <sup>~</sup>	CREDIT CARD
Staffed railway stations	Yes	Yes	Yes	Yes <sup>†</sup>
Myki machines at most railway stations, selected tram stops and bus interchanges	Yes <sup>§</sup>	Yes <sup>§</sup>	Yes	Yes <sup>†~</sup>
7-Eleven, myki retailers and V/Line ticket agents	Yes	Yes	Yes <sup>*</sup>	Yes <sup>*</sup>
Online at <a href="http://myki.com.au">myki.com.au</a>	No	No	No	Yes <sup>†</sup>
By telephone – 13 myki (13 6954)	No	No	No	Yes <sup>†</sup>
The MetShop	Yes	Yes	Yes	Yes <sup>†</sup>

§ 5 cent coins not accepted. Maximum change provided is \$10.

† Visa and Mastercard only.

\* Where facilities available.

~ PIN required.



## Rounding

If a myki pass fare is shown as, or is calculated to be, an amount ending in a multiple of one cent, that amount may be rounded up to the nearest 10 cents at the point of sale. In that case, the rounded amount is deemed to be the fare.

## 7 day myki pass

The 7 day myki pass is valid within the zone(s) programmed on the pass from the day of activation until the end of the day six days after the day it was activated. For example, if a pass is first activated on a Tuesday, it expires at the end of the following Monday.

Fares for 7 day myki passes are shown in the table on pages 59-60. Concession myki pass fares are 50% of the full fare rate.

## 28 – 365 day myki pass

The fare for a 28 – 325 day myki pass can be calculated by multiplying the number of days required by the myki pass daily rate.

When calculating a fare for more than 70 days, use the 71-325 daily rate for all days purchased. In some cases it may be cheaper to purchase 71 days rather than fewer days.

When a myki pass for 325 – 365 days is purchased, the fare will be the cost of a 325 day pass (the equivalent of up to 40 days free).

The cost of a myki pass for the Melbourne area is shown below. A complete list of daily rates for all zones is shown in the table on pages 59-60.

Concession myki pass fares are 50% of the full fare rate.

MYKI PASS DAILY RATE	ZONE 1	ZONE 2	ZONE 1-2
FULL FARE	\$3.60	\$2.40	\$5.56
CONCESSION	\$1.80	\$1.20	\$2.78

## Discounted student passes

Discounted student passes are available for certain zones. Yearly and first half-yearly student passes start on 1 January. Second half-yearly passes start on 1 July. First half-yearly passes expire 31 July. Yearly and second half-yearly passes expire on the last day of February the following year.

	HALF-YEARLY	YEARLY
Zone 1-53 (Victorian Student Pass)	\$213.50	\$410.00
Zone 8 (Ballarat)	\$173.00	\$330.60
Zone 13 (Bendigo)	\$152.30	\$274.00
Zone 4 (Geelong)	\$173.00	\$330.60

Student passes are available from the MetShop or staffed railway stations. A student pass is valid for unlimited travel on all train, tram and bus services within the zone(s) of validity until the expiry of the pass. The pass is valid for economy class travel only on V/Line train and coach services.

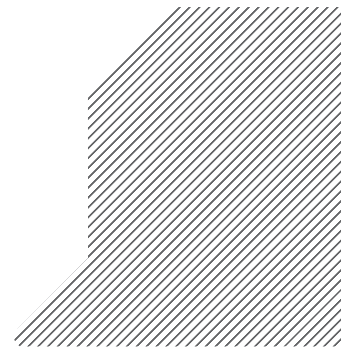
Student passes are loaded onto a concession myki and are only valid when used in conjunction with the Victorian Public Transport Concession Card with which they are purchased.

When travelling on a service with myki ticketing equipment, the customer must touch on and touch off the student pass in the usual way. **When travelling on other services, both the student pass and the associated concession card must be carried and shown on demand to an authorised person.**

## Commuter Club

A Commuter Club scheme is available for employers or other organisations to purchase 365 day myki passes on behalf of the organisation's employees/members/volunteers. For more information phone 13 myki (13 6954).

# myki pass



## Travel beyond myki pass zone(s)

Where a myki pass holder wishes to travel outside the zone(s) for which the pass is valid, they should have sufficient myki money on their card, prior to travel, to pay for the additional travel.

The cost of a trip will be equal to the price of the 2 hour fare for the zone(s) of travel minus the 2 hour fare for the zone(s) of travel covered by the myki pass.

For example, a customer with a valid Zone 4 myki pass who makes a zone 4-5 trip would pay \$1.20 (\$3.00 for a 2 hour zone 4-5 fare minus \$1.80 for a 2 hour zone 4 fare).

Daily capping will continue to apply for travel outside the zone(s) for which a myki pass is valid in the usual way.