



CHAPTER 2

Metropolitan travel

Metropolitan travel

Melbourne’s public transport system is divided into two Zones, and most fares are based on the Zones in which travel occurs. The Zones for metropolitan trains are defined by the Melbourne Train Network Map. The Zones for trams are defined by the Melbourne Tram Network Map. These maps are shown in this chapter. The Zones for metropolitan buses are defined in this chapter under the heading “Melbourne bus zones”.

Tickets need to be valid for each Zone that a passenger travels in. However, when travelling in a Zone boundary overlap, the ticket only needs to be valid for one of the overlapping Zones.

Melbourne bus zones

Maps showing the bus routes specified below are available for inspection at the Metshop at Melbourne Town Hall, on the Metlink website metlinkmelbourne.com.au and at the office of the Director of Public Transport. Further information is available by calling 131 638.

The following bus routes are entirely in Zone 1:

223, 232, 235, 237, 238, 251, 253, 401, 402, 404, 406, 407, 409, 429, 430, 431, 432, 465, 467, 468, 472, 475, 501, 503, 504, 506, 508, 509, 510, 512, 526, 527, 546, 549, 605, 606, 609.

The following bus routes are entirely in Zone 2:

218, 270, 271, 273, 279, 280, 281, 282, 284, 286, 293, 295, 364, 366, 367, 400, 413, 416, 418, 419, 421, 422, 423, 424, 425, 436, 437, 438, 439, 440, 441, 442, 443, 444, 445, 454, 457, 458, 459, 481, 484, 485, 486, 487, 488, 500, 518, 520, 528, 529, 532, 533, 536, 538, 540, 541, 542, 544, 554, 557, 558, 559, 560, 562, 564, 566, 569, 570, 571, 571a, 572, 575, 577, 578, 579, 580, 582, 631, 663, 664, 665, 670, 671, 672, 673, 674, 675, 676, 677, 679, 680, 681, 682, 685, 686, 687, 688, 689, 690, 691, 693, 694, 695, 697, 698, 699, 701, 703, 704, 705, 708, 732, 733, 735, 736, 737, 738, 740, 745, 753, 754, 755, 757, 758, 765, 768, 769, 770, 771, 772, 773, 774, 775, 776, 777, 779, 780, 781, 783, 784, 785, 789, 790, 791, 794, 795, 796, 797, 798, 799, 811, 812, 813, 814, 815, 821, 823, 824, 825, 827, 828, 832, 833, 836, 837, 838, 839, 840, 841, 842, 843, 844, 845, 848, 849, 850, 857, 861, 885, 888, 889, 892, 893, 894, 895, 896, 897, 901, 926, 927, 928, 929, 943, 965, 969, 981.

The following bus routes are included entirely in the overlap between Zones 1 and 2:

550, 551.

The following bus routes are included within Zone 1, but overlap with Zone 2 on the portion of the route indicated:

ROUTE	
220, 410	Shared zone 2 west from Duke St, Sunshine
219	Shared Zone 2 west from Sunshine Bus Interchange
246, 250, 340, 350	Shared Zone 2 north from Southern Rd, Heidelberg Hts
411, 412	Shared zone 2 west from Pier St, Altona
471	Shared zone 2 west from Grieve Pde, Brooklyn
548	Shared zone 2 north from Bell St, Heidelberg
567	Shared zone 2 west of Boldrewood Pde, Reservoir
630	Shared zone 2 east of Ormond Station

Part of the following bus routes are in Zone 2 as indicated. Travel on the full length of these routes requires both a Zone 2 Metcard and a paper ticket.

ROUTE	
683*	Zone 2 west from Allsops Rd/Wickhams Rd. Paper tickets for trips east of this point
782*	Zone 2 south of Frankston–Flinders Rd/Pacific Dr. Paper tickets for trips south of this point
788*	Zone 2 north of Nepean Hwy/Bruce Rd, Mt Martha. Paper tickets available for trips south of Main Street, Mornington

* Trips that cross the Zone 2 outer boundary require both a Metcard and a paper ticket issued by the driver. Travel on outer portions of these routes requires a paper ticket issued by the driver. Further information is provided on page 15.

The following bus routes are included in Zone 2, but overlap with Zone 1 on the portion of the route indicated:

ROUTE	
531	Shared zone 1 south of Lorne St, Fawkner
202	Shared zone 1 west from Balwyn Rd, Balwyn North
291	Shared zone 1 west from Lower Heidelberg Rd, Heidelberg
451, 456	Shared zone 1 east from Sydney St, Albion
517	Shared zone 1 north and west from Lwr Plenty/Waiora Rd, Heidelberg Hts
553	Shared zone 1 south from Regent St, Preston
555	Shared zone 1 east from Plenty Rd, Preston
556	Shared zone 1 south from Plenty Rd, Reservoir
561	Shared zone 1 within Latrobe University, Bundoora
563	Shared zone 1 south from Dunne St, Kingsbury
700	Shared zone 1 between Elgar Rd Burwood and North Rd, Bentleigh East
734	Shared zone 1 west from Warrigal Rd, Ashwood
742	Shared zone 1 between Station Street Oakleigh and Chadstone
766	Shared zone 1 south from Mont Albert Rd, Mont Albert
767	Shared zone 1 between North Rd Bentleigh East and Warrigal/Waverley Rd Chadstone
800, 802, 804, 862	Shared zone 1 between Station Street Oakleigh and Chadstone

VICTORIAN FARES AND TICKETING MANUAL (GENERAL)

Parts of the following bus routes are included in Zone 1 and parts in Zone 2 as indicated. Note that most routes include Zone overlaps.

ROUTE	
200, 203, 205	Zone 1 south of Eastern Fwy, Zone 2 north of Eastern Fwy Balwyn North
201, 207, 302, 303, 304, 306, 307, 309, 313, 315, 316, 319	Zone 1 west from Balwyn Rd, Zone 2 east from Balwyn Rd Balwyn North
215	Zone 1 east from Sydney St Albion, Zone 2 west from Duke St Sunshine
216	Zone 1 east from Sydney St Albion, Zone 2 west from Sunshine Station
285	Zone 1 west of Wilburton Pde/Tannock St Balwyn North, Zone 2 north of Canterbury Rd Canterbury
301, 305, 308	Zone 1 west of Bulleen Rd, Zone 2 north of Eastern Fwy Balwyn North
408	Zone 1 east from Western Ring Road, Zone 2 west from Duke St, Sunshine
414	Zone 1 east from Bladin St/Maher Rd Laverton Zone 2 west from Princes Hwy/Grieve Pde Brooklyn
415	Zone 1 east from Laverton Bus interchange, Zone 2 west from Millers Rd Seaholme
476	Zone 1 east from Fullarton Rd/Fosters Rd Keilor Park, Zone 2 west from Matthews Ave Airport West
477, 478, 479	Zone 1 south from Westfield Dr Airport West, Zone 2 north from Keilor Rd/Matthews Ave Niddrie
483	Zone 1 east from Fosters Rd/Exchange Cl, Zone 2 west from Fosters Rd/Exchange Cl Keilor Park
513	Zone 1 south of Lower Plenty Rd Rosanna, Zone 2 from east of Heidelberg Station
525	Zone 1 south from Henty St Reservoir, Zone 2 north from Henty St Reservoir
552	Zone 1 south from Henry St Regent, Zone 2 north from Dundus St Thornbury
600, 922, 923	Zone 1 north and east from South Rd/railway line, Zone 2 south from Park St Brighton
612	Zone 1 south from Whitehorse Rd Surrey Hills, Zone 2 north from Riversdale Rd Camberwell
623	Zone 1 south from Waverley Rd, Zone 2 north from Warrigal/Middle Rd Chadstone
624	Zone 1 south and west of Power Ave Chadstone, Zone 2 north from Warrigal/Middle Rd Chadstone
627	Zone 1 west from Poath Rd Hughesdale & north from Oakleigh station, Zone 2 east from Poath Rd Hughesdale
684*	Zone 1 south from Union Rd, Zone 2 between Balwyn Rd and Maroondah Hwy/Goondah Ln Healesville
822	Zone 1 north from South Rd Moorabbin, Zone 2 south from North Rd, Bentleigh East
900	Zone 1 west from Monash Uni Clayton, Zone 2 east from Chadstone Shopping Centre Dandenong Rd
942	Zone 1 east from Sunshine Railway Station, Zone 2 west from Duke St, Sunshine
944	Zone 1 east from Shell Service Station Queen Street Altona Meadows, Zone 2 west of Millers Rd, Seaholme
954	From Melbourne Zone 1 south from Dromana Av/Matthews Av, Zone 2 north from Keilor Rd/Matthews Ave
954	To Melbourne Zone 1 south from Gaffney St/Pascoe Vale Rd, Zone 2 north from Gaffney St/Pascoe Vale Rd Pascoe Vale
956	Zone 1 south from Reservoir Railway Station, Zone 2 north from BP Service Station, Bell St, Preston
958	Zone 1 south of Plenty Rd/Kingsbury Dr, Zone 2 north from Ivanhoe Library, Upper Heidelberg Rd
966	Zone 1 west from Balwyn Rd, Zone 2 east from Harp Rd/High St, Kew East
968	Zone 1 west from Warrigal Rd, Zone 2 east from Burke Rd, Camberwell
970*	Zone 1 south to Centre Rd Zone 2 north to North Rd and south to Nepean Hwy/Bruce Rd Mt Martha
980	Zone 1 west from Warrigal Rd, Zone 2 west to Poath Rd, Hughesdale

* Trips that cross the Zone 2 outer boundary require both a Metcard and a paper ticket issued by the driver. Travel on outer portions of these routes requires a paper ticket issued by the driver. Further information is provided on page 15.

Metcards

Melbourne's ticketing system operates on train, tram and bus services in the metropolitan area, with electronically encoded tickets called Metcards. While most metropolitan journeys are undertaken with Metcards, on some bus services non-Metcard tickets are sold for single trips.

Zones		1	2	1	2
2 hour	Full	\$3.70	\$2.80	\$5.80	
	Concession	\$2.30	\$1.70	\$3.30	
Daily	Full	\$6.80	\$4.80	\$10.60	
	Concession	\$3.70	\$2.70	\$5.60	
10 x 2 hour 5 x Daily Weekly	Full	\$29.40	\$20.20	\$49.60	
	Concession	\$14.70	\$10.10	\$24.80	
Monthly	Full	\$109.60	\$73.40	\$169.00	
	Concession	\$54.80	\$36.70	\$84.50	
Yearly	Full	\$1173.00	\$785.00	\$1808.00	

	FULL	CONCESSION
City Saver x 10 (Within City Saver area)	\$21.80	\$10.90
City Saver	\$2.80	\$1.60
Off-Peak Daily (Zones 1+2)	\$9.90	\$5.00
5 x Weekend Daily	-	\$15.00
Sunday Saver (Zones 1+2)	-	\$3.10
5 x Seniors Daily (Zones 1+2)	-	\$16.50
Seniors Daily (Zones 1+2)	-	\$3.40

Where to buy Metcards

Passengers can pre-purchase Metcards from:

- The internet — metlinkmelbourne.com.au (\$10 minimum purchase applies and delivery is free)
- The Metcard Helpline — **1800 652 313** (\$10 minimum purchase applies and delivery is free)
- Hundreds of retail agents throughout Melbourne (for locations, visit metlinkmelbourne.com.au or phone Metlink on **131 638**)
- Customer service centres at staffed train stations
- Metcard ticket machines at train stations
- The MetShop (Melbourne Town Hall, corner of Swanston and Little Collins Streets)
- Commuter Club, which allow companies to purchase only yearly tickets for their staff at a discounted rate (phone **9651 7555** for more information)

Passengers who have not pre-purchased tickets can buy 2 hour, 10x2 hour, Seniors Daily and 5xSeniors Daily Metcards on board buses and 2 hour, Daily and Seniors Daily Metcards from coin-only ticket machines on trams.

The table on the following page lists where tickets can be purchased and what payment methods are accepted at each outlet.

Pre-pay Bus Stops and Bus Routes

Some metropolitan bus stops and bus routes are specified as pre-pay bus stops and pre-pay bus routes.

If a bus stop is specified as a pre-pay bus stop, passengers boarding the bus at that stop are not permitted to purchase a ticket while on board the bus.

If a bus route is specified as a pre-pay bus route, tickets are not available for sale on board the buses that operate on that bus route.

The following bus stop is specified as a pre-pay bus stop:

- The site bounded by Doncaster Road, Hender Street and the Eastern Freeway known as the Doncaster Park and Ride and forming part of metropolitan bus routes numbers 207, 280, 282, 284, 285, 307, 309, 313, 316 and 319.

The following bus route is specified as a pre-pay bus route:

- Metropolitan bus route number 401.

Passengers boarding a bus at a pre-pay bus stop or boarding a bus that is operating on a pre-pay bus route must have already purchased a ticket before boarding the bus.

	TRAIN STATION TICKET WINDOW	TRAIN STATION LARGE TICKET MACHINE	TRAIN STATION SMALL TICKET MACHINE	METSHOP	INTERNET	METCARD HELPLINE	METCARD RETAIL AGENTS	TRAM	BUS +	OTHER*
Ticket/Card										
City Saver x 10	✓cs			✓	✓	✓	✓cs			
City Saver	✓cs		✓cs					✓cs		
2 hour	✓	✓	✓	✓	✓	✓	✓	✓	✓	
10 x 2 hour	✓	✓		✓	✓	✓	✓		✓	
Daily	✓	✓	✓	✓	✓	✓	✓	✓	✓	
5 x Daily	✓	✓		✓	✓	✓	✓			
Weekly	✓	✓		✓	✓	✓	✓			
Monthly	✓	✓		✓	✓	✓	✓			
Yearly	✓			✓						
Seniors Daily	✓	✓	✓	✓	✓	✓	✓	✓	✓	
5 x Seniors Daily	✓	✓		✓	✓	✓	✓		✓	
10 x Early Bird	✓									
Seniors Sunday Pass	✓									✓
Sunday Pass	✓									✓
5 x Weekend Daily	✓			✓	✓	✓	✓			
Sunday Saver	✓			✓	✓	✓	✓			
Off-Peak Daily #	✓	✓	✓							
Prepaid Travel Authority	✓			✓						
Victorian Student Pass	✓			✓						✓
Student Concession Card	✓			✓						✓
Other Concession Cards										✓
Payment methods										
Coins	✓	✓	✓	✓			✓	✓	✓	✓
Notes	✓	✓~		✓			✓		✓	✓
EFTPOS	✓	✓		✓			some			
Credit cards ^	✓			✓	✓	✓	some			some

Only available in Zone 2.

* This includes some bus depots and bus companies, and government departments.

cs Only available in the City Saver area.

~ Maximum change provided is \$9.95.

+ Some bus routes are 'pre-pay' fares only. Tickets are not sold on board.

^ Visa and Mastercard only.

All Metcard retail agents are required to stock 2-hour, Daily, 10 x 2-hour, 5 x Daily, Weekly and Monthly Metcards for zones 1, 2 and 1+2. They are also required to stock Sunday saver, seniors daily, 5 x Seniors Daily Metcards and 5 x Weekend Daily Metcards.

Validating your Metcard

Validation is required to ensure that passengers travel with a valid ticket. It is an offence to travel without a valid ticket and passengers who do so risk being fined.

Validation also provides Metlink with useful information, such as the number of passengers using particular services.

Pre-purchased Metcards

Passengers must validate or re-validate their Metcard in accordance with the requirements stated in Chapter 10. Most train stations have black and steel validators at the entrance to the platform. Green validators are installed on board trams and buses.

To validate or re-validate a Metcard, insert it into the slot as shown on the unit. When the ticket is removed, one of the following tones will sound:

- 1 'beep' for successful full-fare ticket validation
- 2 'beeps' for successful concession ticket validation
- 5 'beeps' if validation is unsuccessful

Some train stations (including those in the City) have electronic barriers, which are opened by inserting a Metcard into the slot above the green arrow and then removing it from another slot at the top of the barrier. If the validation is unsuccessful, the ticket will be returned through the input slot and the barrier will not open.

Even if station barriers have been left open, passengers must validate or re-validate their Metcard before travelling. If a passenger has not validated their Metcard at the start of a train journey, they will not be able to open the barriers at their destination.

Metcards purchased on trams

Tickets purchased on board trams are already validated for that trip only and do not need to be validated again on that vehicle. However, if passengers transfer to another service, the ticket must be re-validated in accordance with the requirements stated in Chapter 10.

Choosing the right Metcard

Most Metcards can be used for an unlimited number of journeys on any metropolitan train, tram or bus for a set period. A passenger may board any train, tram or bus before their ticket expires, even if the journey extends beyond the ticket's expiry time.

If a train, tram or bus service is running late, the passenger may still use the ticket, provided the service was scheduled to leave before the ticket expired. Similarly if a scheduled train, tram or bus service that would have left before the ticket expired does not run, the passenger may travel on the next service.

2 hour

Allows unlimited train, tram and bus travel within the Zones shown on the ticket for at least two hours. The ticket expires two hours from the next full hour after it was first validated. For example, a ticket validated at 8.55 am will expire at 11.00 am and a ticket validated at 9.05 am will expire at 12.00 noon. Tickets first validated after 6.00 pm are valid until 3.00 am the following day.

10 x 2 hour

A single ticket that can be used for ten 2 hour periods, but only by one person at a time.

No more than two 2 hour periods will be deducted per day. For example, a ticket validated at 9.05 am will expire at 12.00 noon on the first 2 hour period. If the ticket is used again at 1.30 pm on the same day, the second 2 hour period will then be valid until 3.00 am the following day.

Conditions of travel are the same as for 2 hour Metcards.

10 x Early Bird

The ticket is only available at metropolitan Premium stations.

A single ticket that can be used for ten trips before 7.00am, but only by one person at a time.

Allows unlimited travel on all electrified metropolitan train services (including City Loop stations) in Zone 1, Zone 2 and Zones 1+2 before 7.00am on weekdays. The ticket expires at 7.00am on the day of validation.

If a train service is running late, the passenger may still use a 10 x Early Bird Metcard as long as the service was scheduled to arrive at the passenger's destination before 7.00am. If a scheduled train service that would have arrived at the passenger's destination before the ticket expired does not run, and the next scheduled train service would not arrive at the passenger's destination before the ticket expires, the ticket is not valid for the passenger's journey and the passenger must purchase a valid Metcard for that journey.

Daily

Allows unlimited train, tram and bus travel within the Zones shown on the ticket until 3.00 am after it was first validated. Tickets validated between midnight and 3.00 am are only valid until that 3.00 am.

5 x Daily

A 5 x Daily is one ticket that can be used for five days' travel, but only by one person at a time.

Conditions of travel are the same as for individual Daily Metcards.

5 x Weekend Daily

A 5 x Weekend Daily is one ticket that can be used for five days of travel on weekends, but only by one person at a time.

A 5 x Weekend Daily allows unlimited train, tram and bus travel in Zones 1 and 2 on weekends until 3.00am on Sunday (for tickets validated on Saturday) or 3.00am on Monday (for tickets validated on Sunday).

A 5 x Weekend Daily validated on weekends between midnight Saturday and 3.00am on Sundays is valid only until that 3.00am. A 5 x Weekend Daily cannot be validated between midnight Friday and 3.00am on Saturdays.

Off-Peak Daily

Off-Peak Daily Metcards have the same conditions as Zone 1+2 Daily Metcards but are only valid on weekdays (except public holidays) after 9.00 am.

Sunday Saver

Allows unlimited train, tram and bus travel in Zones 1 and 2 from 3.00 am on Sunday until the end of services for that day (3.00 am Monday morning).

Seniors Daily

This ticket allows unlimited train, tram and bus travel within Zones 1 and 2, until 3.00 am after first being validated. This ticket is available to holders of Seniors Cards from any Australian State or Territory.

5 x Seniors Daily

A 5 x Seniors Daily is one ticket that can be used for five days' travel, but only by one person at a time. Conditions of travel are the same as for individual Seniors Daily Metcards.

Seniors Sunday Pass

Allows unlimited free train, tram and bus travel from 3.00 am on Sundays until 3.00 am Monday morning wholly within Zones 1 and 2; or travel wholly within the Ballarat Transit System, or Bendigo Transit System or Geelong Transit System; or the town bus services of Mildura, Moe, Morwell, Traralgon and Warrnambool.

This ticket is only available to holders of a Victorian Seniors Card.

Sunday Pass

Allows unlimited free train, tram and bus travel from 3.00 am on Sundays until 3.00 am Monday morning wholly within Zones 1 and 2; or travel wholly within the Ballarat Transit System, or Bendigo Transit System or Geelong Transit System; or the town bus services of Mildura, Moe, Morwell, Traralgon and Warrnambool.

This ticket is only available to Centrelink Disability Support Pensioner and Centrelink Carer Payment recipients under the age of 60 who are residents of Victoria and hold a valid Australian Pensioner Concession Card marked with codes 'DSP' or 'CAR'.

Weekly

Allows unlimited train, tram and bus travel within the Zones shown on the ticket for seven consecutive days.

On Saturdays and Sundays, Weekly Zone 1 or Zone 2 Metcards can be used for travel in Zones 1 and 2, irrespective of the Zone shown on the ticket.

The ticket expires at the end of services seven days from the day it was first validated. For example a ticket validated on Tuesday will expire at the end of services for the following Monday (3.00 am on Tuesday).

A ticket first validated between midnight and 3.00 am is deemed to have been validated the previous day.

Monthly

Allows unlimited train, tram and bus travel within the Zones shown on the ticket for a month.

On Saturdays and Sundays, Monthly Zone 1 or Zone 2 Metcards can be used for travel in Zones 1 and 2, irrespective of the Zone shown on the ticket.

The ticket expires at the end of services one month from the day it was first validated. For example, a ticket first validated on 15 June will expire at the end of services for 14 July (3.00 am on 15 July). A ticket first validated on 30 or 31 January or on 1 February will expire on 29 February in a leap year or on 28 February otherwise.

A ticket first validated between midnight and 3.00 am is deemed to have been validated the previous day.

Yearly

Allows unlimited train, tram and bus travel within the Zones shown on the ticket for a full year.

On Saturdays and Sundays, Yearly Zone 1 or Zone 2 Metcards can be used for travel in Zones 1 and 2, irrespective of the Zone shown on the ticket.

The ticket expires at the end of services one full year from the day it was first validated. A ticket first validated between midnight and 3.00 am is deemed to have been validated the previous day.

A Commuter Club scheme is available for employers to purchase yearly tickets for their staff at a discounted rate. For more information, phone **9651 7555**.

Routes extending outside the Metcard area

The routes listed below extend beyond Metcard Zones 1 and 2. Within Zones 1 and 2 standard Metcard fares and ticketing conditions apply. Outside of Zones 1 and 2 special fares apply. Passengers travelling in both Metcard and non-Metcard areas will be issued with a standard Metcard plus a paper ticket. Customers may use these special fares in conjunction with Metcard tickets. When the **myki** ticketing system is introduced, integrated fares will be available.

ROUTE	
683	Zone 2 west from Allsops Rd/Wickhams Rd. Zone C fares apply for local trips east of Allsops Rd/Wickhams Rd.
684	Zone 2 east to Maroondah Hwy/Goondah Lane Healesville. V/Line fares east from Maroondah Hwy/Goondah Lane Healesville.
782	Zone 2 south to Frankston – Flinders Rd/Pacific Dr. Zone C south from Frankston - Flinders Rd/Pacific Dr.
788	Zone 2 north of Nepean Highway/Bruce Road, Mt Martha, Zone C south of Main Street, Mornington and east of Brendel Street/Nepean Highway, Rosebud West, Zone D west of Lonsdale Street, McCrae
787	Zone D west from Lonsdale St McCrae, Zone C east from Brendel St, Barragowa Dr, Allambi Ave, Colchester Rd, Boneo Rd.
970	NightRider: Frankston/Mornington/Rosebud – Zone 1 south to Centre Road, Brighton, Zone 2 south of North Road, Gardenvale and north of Nepean Highway/Bruce Road, Mt Martha, Zone C south of Main Street, Mornington and east of Brendel Street/Nepean Highway, Rosebud West, Zone D west of Lonsdale Street, McCrae

Fringe zone boundaries

When **myki** is introduced Zones C and D will be replaced with Zones 3 and 4 as part of the new state-wide ticketing system. Passengers then will be able to travel with a single ticket, available from any ticket issue point.

ZONE	FULL FARE 2 HOUR	CONCESSION 2 HOUR
Zone C (future Zone 3)	\$2.00	\$1.00
Zone D (future Zone 4)	\$2.00	\$1.00
Zone C+D (future Zone 3+4)	\$3.20	\$1.60

Other regional fares

Mornington Peninsula

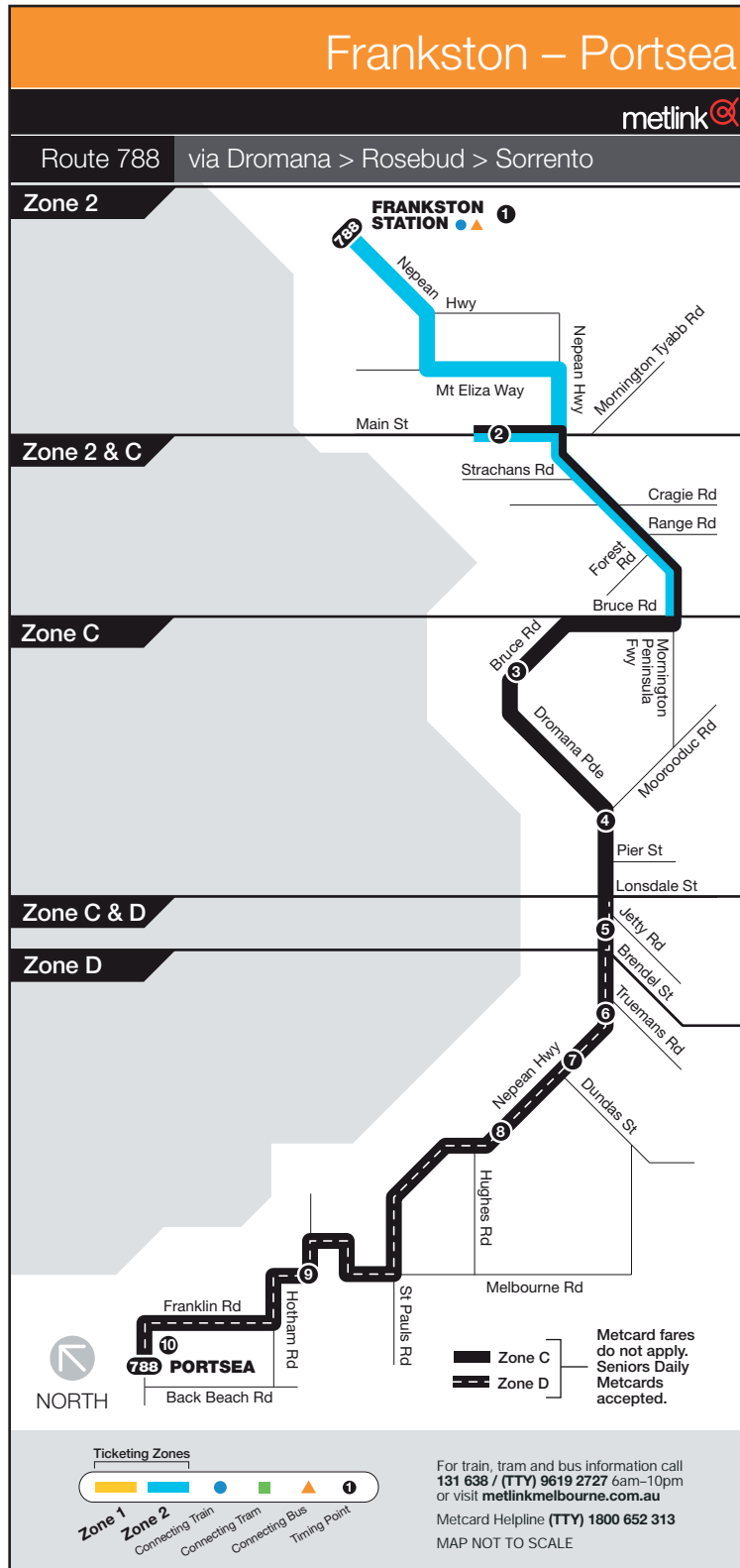
The Mornington Peninsula will be included in the state-wide fare structure when **myki** is introduced. Fares have been aligned with the new zones.

See map on opposite page.

Fares and Tickets required

Passengers travelling (i) from south of Nepean Hwy/Bruce Rd Mt Martha on services from Frankston or (ii) from north of Craigie Rd Mt Martha towards Portsea are to be issued with two tickets; a Metcard for the Metcard zone(s) and a paper ticket covering the part of the journey south of the Metcard area.

EXAMPLE TRIP	FULL	CONCESSION	TICKET(S) ISSUED
Melbourne to Frankston	\$5.80	\$3.30	Metcard 1+2 only
Melbourne to Rosebud	\$7.80	\$4.30	Metcard 1+2 & Paper
Melbourne to Portsea	\$9.00	\$4.90	Metcard 1+2 & Paper
Frankston to Mt Martha	\$2.80	\$1.70	Metcard 2 only
Frankston to Rosebud	\$4.80	\$2.70	Metcard 2 & Paper
Frankston to Portsea	\$6.00	\$3.30	Metcard 2 & Paper
Safety Beach to Rosebud	\$2.00	\$1.00	Paper only
Safety Beach to Sorrento	\$3.20	\$1.60	Paper only
Rosebud to Sorrento	\$2.00	\$1.00	Paper only
Rosebud to Rye	\$2.00	\$1.00	Paper only



Airport services

Skybus (Melbourne Airport – City)

The Skybus Super Shuttle runs between Melbourne Airport and the Melbourne central business district, 24 hours a day, seven days a week. The service runs every 15 minutes between 6.00 am and 9.00 pm (less frequently at other times), and takes 20 minutes to get from the Airport to the City centre.

MetShop or online do not sell Full Fare and Family Return tickets. The Skybus stops at Melbourne Airport's South/ Virgin Blue terminal and the Qantas domestic terminal and at Southern Cross Station in the City. Minibuses run between Southern Cross Station and 120 hotels in central Melbourne. Skybus tickets are available from the driver, at ticket kiosks in the airport terminals, The MetShop or online. V/Line tickets, free travel passes and concessions are not accepted by Skybus.

For more information, phone **9335 3066** or go to skybus.com.au

	AVAILABLE FROM	SINGLE	RETURN
Ticket type			
Full-fare	Skybus office & agencies	\$16.00	\$26.00
Child (4–14 years old)	Skybus office only	-	\$5.00
Family: 2 adults plus up to 4 children (4–14 years)	Skybus office & agencies	\$36.00	\$56.00
Family Flexi: 1 adult plus up to 4 children (4–14 years)	Skybus office & agencies/MetShop & Online	\$22.00	\$36.00
Adult plus 2 hour Zone 1 Metcard	Skybus office/MetShop only	\$19.00	-
Adult plus Daily Zone 1 Metcard	Skybus office/MetShop only	\$22.00	-

Sunbus (Avalon Airport – City)

Sunbus runs services between Avalon Airport and the Melbourne central business district via Werribee. City stops are at Southern Cross Station (Firefly Coaches Sales outlet) and outside Hotel Bakpak at 167 Franklin Street.

If booked 48 hours in advance, buses will also pick-up at hotel and accommodation venues in the CBD, Werribee RSL and suburbs up to six kilometres from the city (additional charges apply).

For more information, phone **9689 6888** or go to sunbusaustralia.com.au

TICKET TYPE	WERRIBEE	SOUTHERN CROSS STATION/ 167 FRANKLIN ST	CBD AREA	SUBURBS
Adult	\$16.00	\$20.00	\$27.00	\$32.00
Adult Return	\$30.00	\$36.00	\$54.00	\$64.00
Child*	\$8.00	\$10.00	\$13.50	\$16.00

Fares are current between 1 January 2009 and 31 December 2009. Concession fares are not available except for children.

* Child = 4 to 14 inclusive.

Telebus service

There are 12 Telebuses operating in the Mooroolbark, Lilydale, Croydon Hills, Chirnside Park and Rowville areas.

Passengers can use the service in two ways: they may board or leave the bus at one of the fixed stops in the area (and pay the normal Metcard fare), or they may be picked up or dropped off at home (and pay a small surcharge). Tickets are available from the driver.

Passengers can save by pre-purchasing surcharge tickets in bulk.

To book a home pickup or make a permanent booking, phone the Telebus dispatcher on **9735 3133**. Bus drivers cannot accept bookings. Pickups at bus stops will be within 5 minutes of the time shown on the timetable (to allow for home pickups).

For more information, phone Invicta Bus Services **9735 3400** or go to invictabus.com.au/telebus.html

	PICKUP/DROP OFF SURCHARGE	
	Single trip	10-trip
Full-fare	\$1.00	\$9.00
Concession	\$0.60	-

Melbourne tram network map

